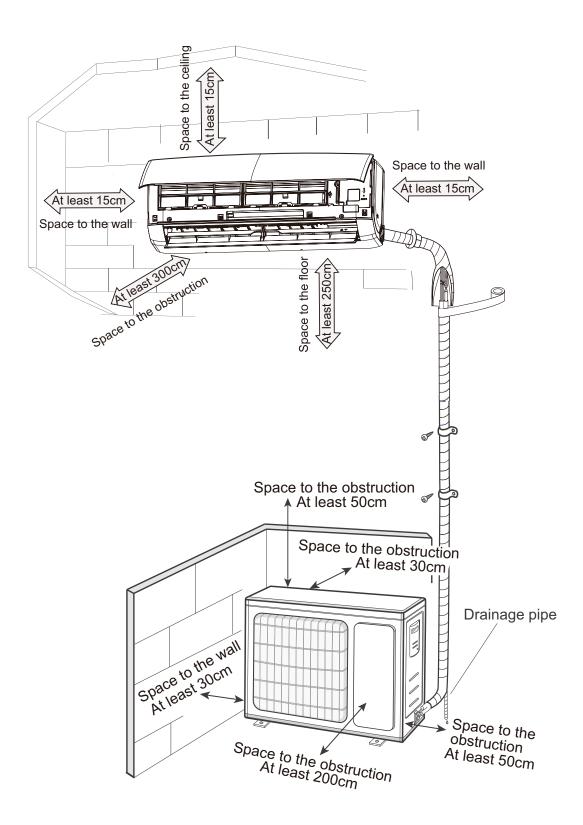
8.1 Installation Dimension Diagram



Installation Procedures



Note: this flow is only for reference; please find the more detailed installation steps in this section.

8.2 Installation Parts-checking

No.	Name
1	Indoor unit
2	Outdoor unit
3	Connection pipe
4	Drainage pipe
5	Wall-mounting frame
6	Connecting cable(power cord)
7	Wall pipe
8	Sealing gum
9	Wrapping tape
10	Support of outdoor unit
11	Fixing screw
12	Drainage plug(cooling and heating unit)
13	Owners manual, remote controller

Note:

- 1.Please contact the local agent for installation.
- 2.Dont use unqualified power cord.

8.3 Selection of Installation Location

1. Basic Requirement:

Installing the unit in the following places may cause malfunction. If it is unavoidable, please consult the local dealer:

- (1) The place with strong heat sources, vapors, flammable or explosive gas, or volatile objects spread in the air.
- (2) The place with high-frequency devices (such as welding machine, medical equipment).
- (3) The place near coast area.
- (4) The place with oil or fumes in the air.
- (5) The place with sulfureted gas.
- (6) Other places with special circumstances.
- (7) The appliance shall nost be installed in the laundry.
- (8) It's not allowed to be installed on the unstable or motive base structure(such as truck) or in the corrosive environment (such as chemical factory).

2. Indoor Unit:

- (1) There should be no obstruction near air inlet and air outlet.
- (2) Select a location where the condensation water can be dispersed easily andwont affect other people.
- (3) Select a location which is convenient to connect the outdoor unit and near the power socket.
- (4) Select a location which is out of reach for children.
- (5) The location should be able to withstand the weight of indoor unit and wont increase noise and vibration.
- (6) The appliance must be installed 2.5m above floor.
- (7) Dont install the indoor unit right above the electric appliance.
- (8) Please try your best to keep way from fluorescent lamp.

3. Outdoor Unit:

- (1) Select a location where the noise and outflow air emitted by the outdoor unit will not affect neighborhood.
- (2) The location should be well ventilated and dry, in which the outdoor unit wont be exposed directly to sunlight or strong wind.
- (3) The location should be able to withstand the weight of outdoor unit.
- (4) Make sure that the installation follows the requirement of installation dimension diagram.
- (5) Select a location which is out of reach for children and far away from animals or plants. If it is unavoidable, please add fence for safety purpose.

8.4 Electric Connection Requirement

1. Safety Precaution

- (1) Must follow the electric safety regulations when installing the unit.
- (2) According to the local safety regulations, use qualified power supply circuit and air switch.
- (3) Make sure the power supply matches with the requirement of air conditioner. Unstable power supply or incorrect wiring may result in electric shock, fire hazard or malfunction. Please install proper power supply cables before using the air conditioner.
- (4) Properly connect the live wire, neutral wire and grounding wire of power socket.
- (5) Be sure to cut off the power supply before proceeding any work related to electricity and safety.
- (6) Do not put through the power before finishing installation.
- (7) If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard .
- (8) The temperature of refrigerant circuit will be high, please keep the interconnection cable away from the copper tube.
- (9) The appliance shall be installed in accordance with national wiring regulations.

2. Grounding Requirement:

(1) The air conditioner is the first class electric appliance.It must be properly grounding with specialized grounding device by a professional.

Please make sure it is always grounded effectively, otherwise it may cause electric shock.

- (2) The yellow-green wire in air conditioner is grounding wire, which cant be used for other purposes.
- (3) The grounding resistance should comply with national electric safety regulations.
- (4) The appliance must be positioned so that the plug is accessible.
- (5) An all-pole disconnection switch having a contact separation of at least 3mm in all poles should be connected in fixed wiring.
- (6) Including an air switch with suitable capacity, please note the following table. Air switch should be included magnet buckle and heating buckle function, it can protect the circuit-short and overload. (Caution: please do not use the fuse only for protect the circuit)

Model	Air switch capacity	Power cord
09/12K	10A	3G1.0
18K	16A	3G1.5
24K	25A	3G2.5

8.5 Installation of Indoor Unit

1. Choosing Installation location

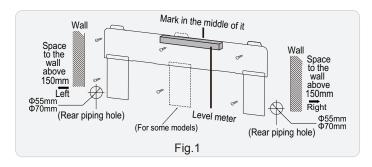
Recommend the installation location to the client and then confirm it with the client.

2. Install Wall-mounting Frame

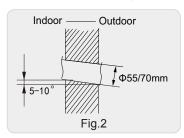
- (1) Hang the wall-mounting frame on the wall; adjust it in horizontal position with the level meter and then point out the screw fixing holes on the wall.
- (2) Drill the screw fixing holes on the wall with impact drill (the specification of drill head should be the same as the plastic expansion particle) and then fill the plastic expansion particles in the holes.
- (3) Fix the wall-mounting frame on the wall with tapping screws and then check if the frame is firmly installed by pulling the frame. If the plastic expansion particle is loose, please drill another fixing hole nearby.

3. Install Wall-mounting Frame

(1) Choose the position of piping hole according to the direction of outlet pipe. The position of piping hole should be a little lower than the wall-mounted frame, shown as below. (As show in Fig.1)



(2) Open a piping hole with the diameter of Φ 55mm or Φ 70mm on the selected outlet pipe position. In order to drain smoothly, slant the piping hole on the wall slightly downward to the outdoor side with the gradient of 5-10°.(As show in Fig.2)

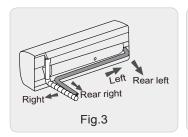


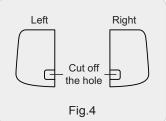
Note:

Pay attention to dust prevention and take relevant safety measures when opening the hole.

4. Outlet Pipe

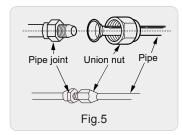
- (1) The pipe can be led out in the direction of right, rear right, left or rear left.(As show in Fig.3)
- (2) When selecting leading out the pipe from left or right, please cut off the corresponding hole on the bottom case.(As show in Fig.4)

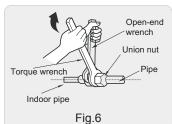


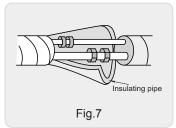


5. Connect the Pipe of Indoor Unit

- (1) Aim the pipe joint at the corresponding bellmouth.(As show in Fig.5)
- (2) Pretightening the union nut with hand.
- (3) Adjust the torque force by referring to the following sheet. Place the open-end wrench on the pipe joint and place the torque wrench on the union nut. Tighten the union nut with torque wrench.(As show in Fig.6)
- (4) Wrap the indoor pipe and joint of connection pipe with insulating pipe, and then wrap it with tape.(As show in Fig.7)





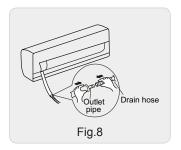


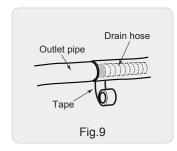
Refer to the following table for wrench moment of force:

Piping size	Tightening torque(N⋅m)
1/4"	15~20
3/8"	30~40
1/2"	45~55
5/8"	60~65
3/4"	70~75

6. Install Drain Hose

- (1) Connect the drain hose to the outlet pipe of indoor unit.(As show in Fig.8)
- (2) Bind the joint with tape.(As show in Fig.9)

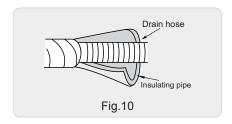




⚠ Note:

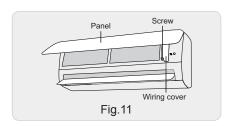
- (1) Add insulating pipe in the indoor drain hose in order to prevent condensation.
- (2) The plastic expansion particles are not provided.

(As show in Fig.10)

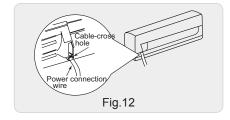


7. Connect Wire of Indoor Unit

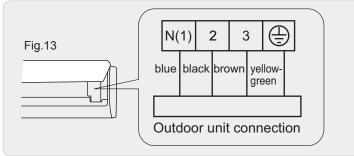
(1) Open the panel, remove the screw on the wiring cover and then take down the cover.(As show in Fig.11)



(2) Make the power connection wire go through the cable-cross hole at the back of indoor unit and then pull it out from the front side.(As show in Fig.12)



(3) Remove the wire clip; connect the power connection wiresignal control wire (only for cooling and heating unit) to the wiring terminal according to the color; tighten the screw and then fix the power connection wire with wire clip.(As show in Fig.13)



Note: The wiring connect is for reference only, please refer to the actual one.

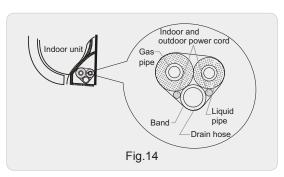
- (4) Put wiring cover back and then tighten the screw.
- (5) Close the panel.

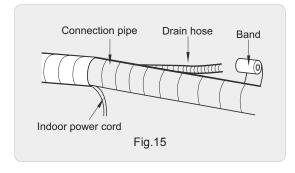
⚠ Note:

- (1) All wires of indoor unit and outdoor unit should be connected by a professional.
- (2) If the length of power connection wire is insufficient, please contact the supplier for a new one. Avoid extending the wire by yourself.
- (3) For the air conditioner with plug, the plug should be reachable after finishing installation.
- (4) For the air conditioner without plug, an air switch must be installed in the line. The air switch should be all-pole parting and the contact parting distance should be more than 3mm.

8. Bind up Pipe

- (1) Bind up the connection pipe, power cord and drain hose with the band.(As show in Fig.14)
- (2) Reserve a certain length of drain hose and power cord for installation when binding them. When binding to a certain degree, separate the indoor power and then separate the drain hose.(As show in Fig.15)
- (3) Bind them evenly.
- (4) The liquid pipe and gas pipe should be bound separately at the end.



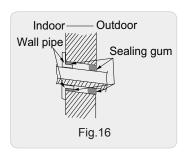


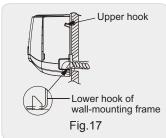
⚠ Note:

- (1) The power cord and control wire cant be crossed or winding.
- (2) The drain hose should be bound at the bottom.

9. Hang the Indoor Unit

- (1) Put the bound pipes in the wall pipe and then make them pass through the wall hole.
- (2) Hang the indoor unit on the wall-mounting frame.
- (3) Stuff the gap between pipes and wall hole with sealing gum.
- (4) Fix the wall pipe.(As show in Fig.16)
- (5) Check if the indoor unit is installed firmly and closed to the wall.(As show in Fig.17)





∧ Note:

Do not bend the drain hose too excessively in order to prevent blocking.

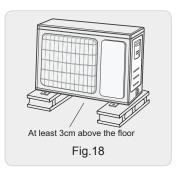
8.6 Installation of Outdoor unit

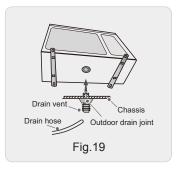
1. Fix the Support of Outdoor Unit(Select it according to the actual installation situation)

- (1) Select installation location according to the house structure.
- (2) Fix the support of outdoor unit on the selected location with expansion screws.

♠ Note:

- (1) Take sufficient protective measures when installing the outdoor
- (2) Make sure the support can withstand at least four times the unit weight.
- (3) The outdoor unit should be installed at least 3cm above the floor in order to install drain joint.(As show in Fig.18)
- (4) For the unit with cooling capacity of 2300W~5000W, 6 expansion screws are needed; for the unit with cooling capacity of 6000W~8000W, 8 expansion screws are needed; for the unit with cooling capacity of 10000W~16000W, 10 expansion screws are needed.





2. Install Drain Joint(Only for cooling and heating unit)

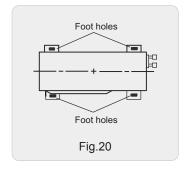
- (1) Connect the outdoor drain joint into the hole on the chassis.
- (2) Connect the drain hose into the drain vent.

(As show in Fig.19)

3. Fix Outdoor Unit

- (1) Place the outdoor unit on the support.
- (2) Fix the foot holes of outdoor unit with bolts.

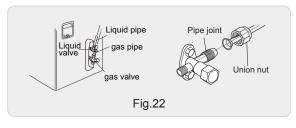
(As show in Fig.20)





4. Connect Indoor and Outdoor Pipes

- (1) Remove the screw on the right handle of outdoor unit and then remove the handle.(As show in Fig.21)
- (2) Remove the screw cap of valve and aim the pipe joint at the bellmouth of pipe.(As show in Fig.22)



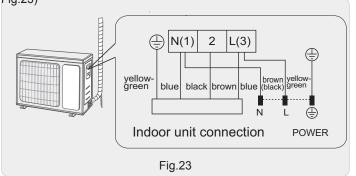
- (3) Pretightening the union nut with hand.
- (4) Tighten the union nut with torque wrench.

Refer to the following table for wrench moment of force:

Piping size	Tightening torque(N⋅m)
1/4"	15~20
3/8"	30~40
1/2"	45~55
5/8"	60~65
3/4"	70~75

5. Connect Outdoor Electric Wire

(1) Remove the wire clip; connect the power connection wire and signal control wire (only for cooling and heating unit) to the wiring terminal according to the color; fix them with screws.(As show in Fig.23)



Note: the wiring connect is for reference only, please refer to the actual one.

(2) Fix the power connection wire and signal control wire with wire clip (only for cooling and heating unit).

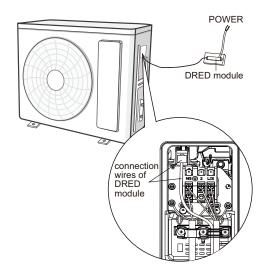
♠ Note:

- (1) After tightening the screw, pull the power cord slightly to check if it is firm.
- (2) Never cut the power connection wire to prolong or shorten the distance.

6. Installation connection wires of DRED module

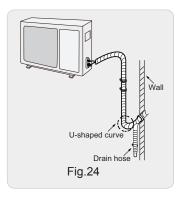
- (1) For the connection wire and power cord of DRED module, it's suggested to use rubber cord that is pursuant to IEC 57 of IEC 60245. If the power cord and connection wire use H05VV-F or other conducting wires that are unsuitable for outdoors, we suggest user should install the power cord and connection wire in wire-leading ducts that are separated from rain and violet ray.
- (2) DRED module should be installed indoors or inside an enclosed space that can prevent rain and violet ray.
- (3)The connection wire of DRED module and the wire connecting indoor unit and outdoor unit shall share a same wire clip. Another wire clip is used to secure the power cord of outdoor unit (as picture shows).

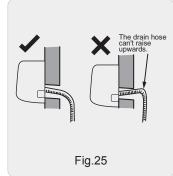
Note:Below picture is for reference. Please refer to actual products.



7. Neaten the Pipes

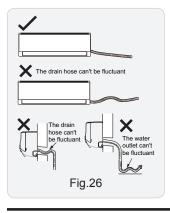
- (1) The pipes should be placed along the wall, bent reasonably and hidden possibly. Min. semidiameter of bending the pipe is 10cm.
- (2) If the outdoor unit is higher than the wall hole, you must set a U-shaped curve in the pipe before pipe goes into the room, in order to prevent rain from getting into the room.(As show in Fig.24)





Note: ∧

- (1) The through-wall height of drain hose shouldnt be higher than the outlet pipe hole of indoor unit.(As show in Fig.25)
- (2) Slant the drain hose slightly downwards. The drain hose cant be curved, raised and fluctuant, etc.(As show in Fig.26)
- (3) The water outlet cant be placed in water in order to drain smoothly.(As show in Fig.27)

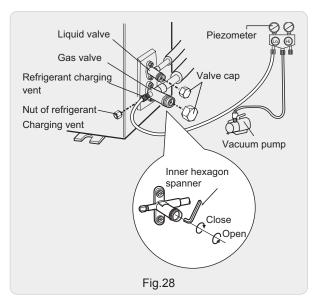




8.7 Vacuum Pumping and Leak Detection

1. Use Vacuum Pump

- (1) Remove the valve caps on the liquid valve and gas valve and the nut of refrigerant charging vent.
- (2) Connect the charging hose of piezometer to the refrigerant charging vent of gas valve and then connect the other charging hose to the vacuum pump.
- (3) Open the piezometer completely and operate for 10-15min to check if the pressure of piezometer remains in -0.1MPa.
- (4) Close the vacuum pump and maintain this status for 1-2min to check if the pressure of piezometer remains in -0.1MPa. If the pressure decreases, there may be leakage.
- (5) Remove the piezometer, open the valve core of liquid valve and gas valve completely with inner hexagon spanner.
- (6) Tighten the screw caps of valves and refrigerant charging vent.(As show in Fig.28)



2. Leakage Detection

(1) With leakage detector:

Check if there is leakage with leakage detector.

(2) With soap water:

If leakage detector is not available, please use soap water for leakage detection. Apply soap water at the suspected position and keep the soap water for more than 3min. If there are air bubbles coming out of this position, there's a leakage.

8.8 Check after Installation and Test operation

1. Check after Installation

Check according to the following requirement after finishing installation.

NO.	Items to be checked	Possible malfunction
1	Has the unit been installed firmly?	The unit may drop, shake or emit noise.
2	Have you done the refrigerant leakage test?	It may cause insufficient cooling (heating) capacity.
3	Is heat insulation of pipeline sufficient?	It may cause condensation and water dripping.
4	Is water drained well?	It may cause condensation and water dripping.
5	Is the voltage of power supply according to the voltage marked on the nameplate?	It may cause malfunction or damage the parts.
6	Is electric wiring and pipeline installed correctly?	It may cause malfunction or damage the parts.
7	Is the unit grounded securely?	It may cause electric leakage.
8	Does the power cord follow the specification?	It may cause malfunction or damage the parts.
9	Is there any obstruction in air inlet and air outlet?	It may cause insufficient cooling (heating) capacity.
10	The dust and sundries caused during installation are removed?	It may cause malfunction or damaging the parts.

11	The gas valve and liquid valve of connection pipe are open completely?	It may cause insufficient cooling (heating) capacity.
12	Is the inlet and outlet of piping hole been covered?	It may cause insufficient cooling(heating) capacity or waster eletricity.

2. Test Operation

- (1) Preparation of test operation
- The client approves the air conditioner installation.
- Specify the important notes for air conditioner to the client.
- (2) Method of test operation
- Put through the power, press ON/OFF button on the remote controller to start operation.
- Press MODE button to select AUTO, COOL, DRY, FAN and HEAT to check whether the operation is normal or not.

9.1 Error Code List

Malfunction Name	Display Method of Indoor Unit (Error Code)	A/C Status	Possible Causes(For specific maintenance method, please refer to the following procedure of troubleshooting)
High pressure protection of system	E1	During cooling and drying operation, except indoor fan operates, all loads stop operation. During heating operation, the complete unit stops.	Possible reasons: 1. Refrigerant was superabundant; 2. Poor heat exchange (including filth blockage of heat exchanger and bad radiating environment); Ambient temperature is too high.
Antifreezing protection for evaporator	E2		Not the error code. It's the status code for the operation.
System block or refrigerant leakage	E3	The Dual-8 Code Display will show E3 until the low pressure switch stop operation.	1.Low-pressure protection 2.Low-pressure protection of system 3.Low-pressure protection of compressor
High discharge temperature protection of compressor	E4	During cooling and drying operation, compressor and outdoor fan stop while indoor fan operates. During heating operation, all loads stop.	Please refer to the malfunction analysis (discharge protection, overload).
Overcurrent protection	E5	During cooling and drying operation, compressor and outdoor fan stop while indoor fan operates. During heating operation, all loads stop.	 Supply voltage is unstable; Supply voltage is too low and load is too high; Evaporator is dirty.
Communi- cation Malfunction	E6	During cooling operation, compressor stops while indoor fan motor operates. During heating operation, the complete unit stops.	Refer to the corresponding malfunction analysis.
High temperature resistant protection	E8	During cooling operation: compressor will stop while indoor fan will operate. During heating operation, the complete unit stops.	Refer to the malfunction analysis (overload, high temperature resistant).
EEPROM malfunction	EE	During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop	Replace outdoor control panel AP1
Limit/decrease frequency due to high temperature of module	EU	All loads operate normally, while operation frequency for compressor is decreased	Discharging after the complete unit is de-energized for 20mins, check whether the thermal grease on IPM Module of outdoor control panel AP1 is sufficient and whether the radiator is inserted tightly. If its no use, please replace control panel AP1.
Malfunction protection of jumper cap	C5	Wireless remote receiver and button are effective, but can not dispose the related command	 No jumper cap insert on mainboard. Incorrect insert of jumper cap. Jumper cap damaged. Abnormal detecting circuit of mainboard.
Refrigerant insufficient protection, cut off protection of refrigerant	F0	Cool: compressor and outdoor fan stops operation, while indoor fan operates; Heat: Compressor, outdoor fan and indoor fan stops operation.	I. Is system cooling under high humidity environment, thus temperature difference of heat transfer is small; Check whether the big valve and small valve of outdoor unit are opened completely; Is the temperature sensor of evaporator of indoor unit loose? Is the temperature sensor of condenser of outdoor unit loose? Is the capillary or the electronic expansion valve blocked? Is refrigerant leaking?
Indoor ambient temperature sensor is open/short circuited	F1	During cooling and drying operation, indoor unit operates while other loads will stop; during heating operation, the complete unit will stop operation.	 Loosening or bad contact of indoor ambient temp. sensor and mainboard terminal. Components in mainboard fell down leads short circuit. Indoor ambient temp. sensor damaged.(check with sensor resistance value chart) Mainboard damaged.
Indoor evaporator temperature sensor is open/short circuited	F2	AC stops operation once reaches the setting temperature. Cooling, drying: internal fan motor stops operation while other loads stop operation; heating: AC stop operation	Loosening or bad contact of Indoor evaporator temp. sensor and mainboard terminal. Components on the mainboard fall down leads short circuit. Indoor evaporator temp. sensor damaged.(check temp. sensor value chart for testing) Mainboard damaged.

Outdoor ambient temperature sensor is open/short circuited	F3	During cooling and drying operating, compressor stops while indoor fan operates; During heating operation, the complete unit will stop operation	Outdoor temperature sensor hasnt been connected well or is damaged. Please check it by referring to the resistance table for temperature sensor)
Outdoor condenser temperature sensor is open/short circuited	F4	During cooling and drying operation, compressor stops while indoor fan will operate; During heating operation, the complete unit will stop operation.	Outdoor temperature sensor hasnt been connected well or is damaged. Please check it by referring to the resistance table for temperature sensor)
Outdoor discharge temperature sensor is open/short circuited	F5	During cooling and drying operation, compressor will sop after operating for about 3 mins, while indoor fan will operate; During heating operation, the complete unit will stop after operating for about 3 mins.	Outdoor temperature sensor hasnt been connected well or is damaged. Please check it by referring to the resistance table for temperature sensor) The head of temperature sensor hasnt been inserted into the copper tube
Limit/decrease frequency due to overload	F6	All loads operate normally, while operation frequency for compressor is decreased	Refer to the malfunction analysis (overload, high temperature resistant)
Decrease frequency due to overcurrent	F8	All loads operate normally, while operation frequency for compressor is decreased	The input supply voltage is too low; System pressure is too high and overload
Decrease frequency due to high air discharge	F9	All loads operate normally, while operation frequency for compressor is decreased	Overload or temperature is too high; Refrigerant is insufficient; Malfunction of electric expansion valve (EKV)
Limit/decrease frequency due to antifreezing	FH	All loads operate normally, while operation frequency for compressor is decreased	Poor air-return in indoor unit or fan speed is too low
Voltage for DC bus- bar is too high	PH	During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation.	1. Measure the voltage of position L and N on wiring board (XT), if the voltage is higher than 265VAC, turn on the unit after the supply voltage is increased to the normal range. 2. If the AC input is normal, measure the voltage of electrolytic capacitor C on control panel (AP1), if its normal, theres malfunction for the circuit, please replace the control panel (AP1)
Voltage of DC bus-bar is too low	PL	During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop	1. Measure the voltage of position L and N on wiring board (XT), if the voltage is higher than 150VAC, turn on the unit after the supply voltage is increased to the normal range. 2. If the AC input is normal, measure the voltage of electrolytic capacitor C on control panel (AP1), if its normal, theres malfunction for the circuit, please replace the control panel (AP1)
Compressor Min frequence in test state	P0		Showing during min. cooling or min. heating test
Compressor rated frequence in test state	P1		Showing during nominal cooling or nominal heating test
Compressor maximum frequence in test state	P2		Showing during max. cooling or max. heating test
Compressor intermediate frequence in test state	P3		Showing during middle cooling or middle heating test
Overcurrent protection of phase current for compressor	P5	During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation.	Refer to the malfunction analysis (IPM protection, loss of synchronism protection and overcurrent protection of phase current for compressor.
Charging malfunction of capacitor	PU	During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop	Refer to the part three—charging malfunction analysis of capacitor

Malfunction of module temperature sensor circuit	P7	During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop	Replace outdoor control panel AP1
Module high temperature protection	P8	During cooling operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop	After the complete unit is de-energized for 20mins, check whether the thermal grease on IPM Module of outdoor control panel AP1 is sufficient and whether the radiator is inserted tightly. If its no use, please replace control panel AP1.
Overload protection for compressor	H3	During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation.	1. Wiring terminal OVC-COMP is loosened. In normal state, the resistance for this terminal should be less than 10hm. 2.Refer to the malfunction analysis (discharge protection, overload)
IPM protection	H5	During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation.	Refer to the malfunction analysis (IPM protection, loss of synchronism protection and overcurrent protection of phase current for compressor.
Malfunction of zero- cross detection circuit	U8	The complete unit stops	1.Power supply is abnormal;2.Detection circuit of indoor control mainboard is abnormal.
Internal motor (fan motor) do not operate	H6	Internal fan motor, external fan motor, compressor and electric heater stop operation,guide louver stops at present location.	 Bad contact of DC motor feedback terminal. Bad contact of DC motor control end. Fan motor is stalling. Motor malfunction. Malfunction of mainboard revdetecting circuit.
Desynchro-nizing of compressor	H7	During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation.	Refer to the malfunction analysis (IPM protection, loss of synchronism protection and overcurrent protection of phase current for compressor.
PFC protection	НС	During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation.	Refer to the malfunction analysis
Outdoor DC fan motor malfunction	L3	Outdoor DC fan motor malfunction lead to compressor stop operation,	DC fan motor malfunction or system blocked or the connector loosed
power protection	L9	compressor stop operation and Outdoor fan motor will stop 30s latter , 3 minutes latter fan motor and compressor will restart	To protect the electronical components when detect high power
Indoor unit and outdoor unit doesnt match	LP	compressor and Outdoor fan motor cant work	Indoor unit and outdoor unit doesnt match
Failure start-up	LC	During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation.	Refer to the malfunction analysis
Defrosting	0.5s and	Defrosting will occur in heating mode. Compressor will operate while indoor fan will stop operation.	Not the error code. It's the status code for the operation
The four-way valve is abnormal	U7	If this malfunction occurs during heating operation, the complete unit will stop operation.	1.Supply voltage is lower than AC175V; 2.Wiring terminal 4V is loosened or broken; 3.4V is damaged, please replace 4V.

Malfunction of phase current detection circuit for compressor	U1	During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop	Replace outdoor control panel AP1
Malfunction of voltage dropping for DC busbar	U3	During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop	Supply voltage is unstable
Malfunction of complete units current detection	U5	During cooling and drying operation, the compressor will stop while indoor fan will operate; During heating operating, the complete unit will stop operation.	Theres circuit malfunction on outdoor units control panel AP1, please replace the outdoor units control panel AP1.
Cold air prevention protection	E9		Not the error code. It's the status code for the operation.
Refrigerant recovery mode	Fo		Refrigerant recovery. The Serviceman operates it for maintenance.
Malfunction of detecting plate(WIFI)	JF	Loads operate normally, while the unit can't be normally controlled by APP.	1.Main board of indoor unit is damaged; 2.Detection board is damaged; 3.The connection between indoor unit and detection board is not good;
Undefined outdoor unit error	οE	Cool: compressor and outdoor fan stops operation, while indoor fan operates; Heat: compressor, outdoor fan and indoor fan stop operation.	 Outdoor ambient temperature exceeds the operation range of unit (eg: less than- 20°C or more than 60°C for cooling; more than 30°C for heating); Failure startup of compressor? Are wires of compressor not connected tightly? Is compressor damaged? Is main board damaged?

Analysis or processing of some of the malfunction display:

1. Compressor discharge protection

Possible causes: shortage of refrigerant; blockage of air filter; poor ventilation or air flow short pass for condenser; the system has noncondensing gas (such as air, water etc.); blockage of capillary assy (including filter); leakage inside four-way valve causes incorrect operation; malfunction of compressor; malfunction of protection relay; malfunction of discharge sensor; outdoor temperature too high.

Processing method: refer to the malfunction analysis in the above section.

2. Low voltage overcurrent protection

Possible cause: Sudden drop of supply voltage.

3. Communication malfunction

Processing method: Check if communication signal cable is connected reliably.

4. Sensor open or short circuit

Processing method: Check whether sensor is normal, connected with the corre sponding position on the controller and if damage of lead wire is found.

5. Compressor over load protection

Possible causes: insufficient or too much refrigrant; blockage of capillary and increase of suction temp.; improper running of compressor, burning in or stuck of bearing, damage of discharge valve; malfunction of protector.

Processing method: adjust refrigerant amount; replace the capillary; replace the compressor; use universal meter to check if the contactor of compress or is fine when it is not overheated, if not replace the protector.

6. System malfunction

i.e.overload protection. When tube temperature (Check the temperature of outdoor heat exchanger when cooling and check the temperature of indoor heat exchanger when heating) is too high, protection will be activated.

Possible causes: Outdoor temperature is too high when cooling; insufficient outdoor air circulation; refrigerant flow malfunction.

please refer to the malfunction analysis in the previous section for handling method .

7. IPM module protection

Processing method:Once the module malfunction happens, if it persists for a long time and can not be selfcanceled, cut off the power and turn off the unit, and then re-energize the unit again after about 10 min. After repeating the procedure for sever times, if the malfunction still exists, replace the module.

9.2 Procedure of Troubleshooting

•Indoor unit:

1. Malfunction of Temperature Sensor F1, F2

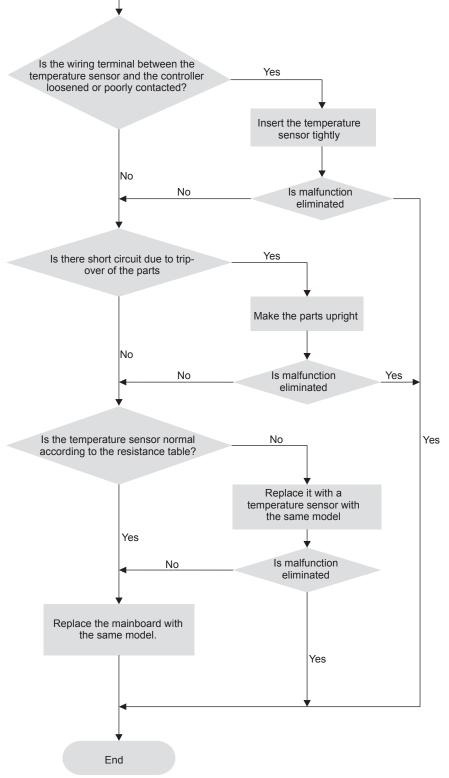
Main detection points:

• Is the wiring terminal between the temperature sensor and the controller loosened or poorly contacted?

Start

- Is there short circuit due to trip-over of the parts?
- Is the temperature sensor broken?
- Is mainboard broken?

Malfunction diagnosis process:

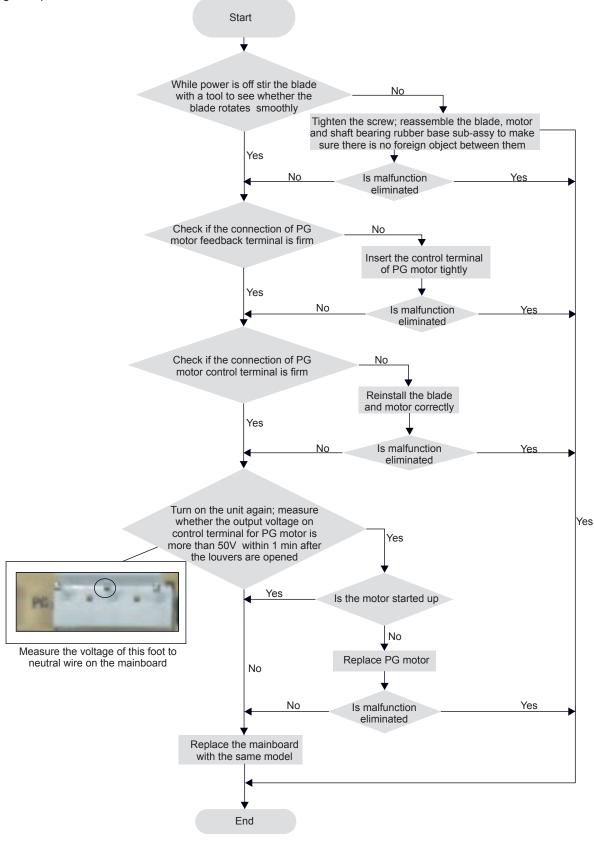


2. Malfunction of Blocked Protection of IDU Fan Motor H6

Main detection points:

- SmoothlyIs the control terminal of PG motor connected tightly?
- SmoothlyIs the feedback interface of PG motor connected tightly?
- The fan motor can't operate?
- The motor is broken?
- Detectioncircuit of the mainboard is defined abnormal?

Malfunction diagnosis process:

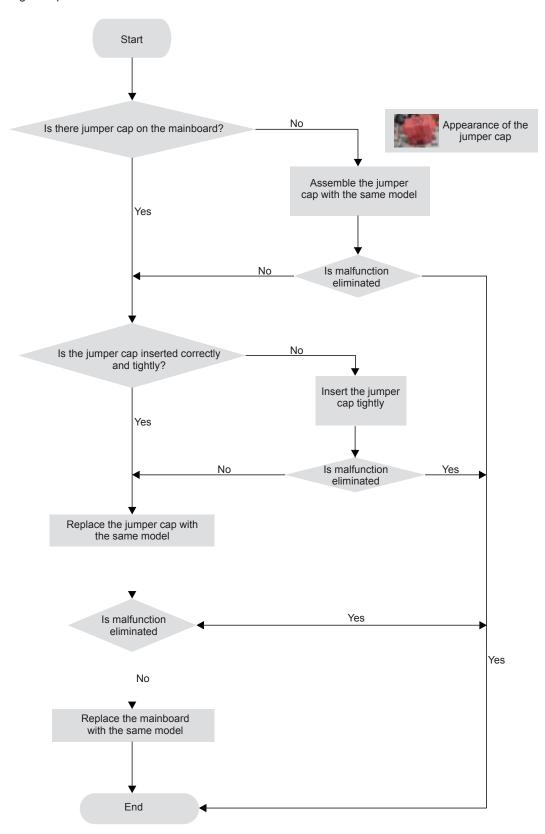


3. Malfunction of Protection of Jumper Cap C5

Main detection points:

- Is there jumper cap on the mainboard?
- Is the jumper cap inserted correctly and tightly?
- The jumper is broken?
- The motor is broken?
- Detection circuit of the mainboard is defined abnormal?

Malfunction diagnosis process:

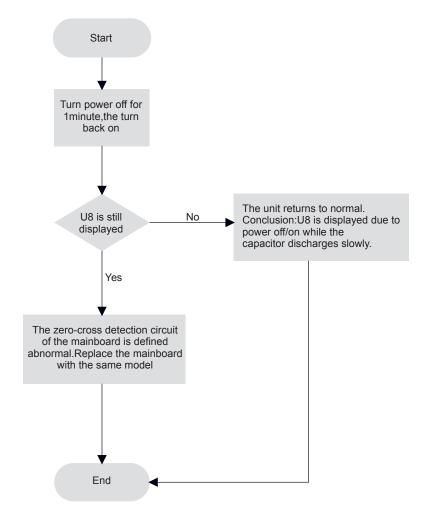


4. Malfunction of Zero-crossing Inspection Circuit Malfunction of the IDU Fan Motor U8

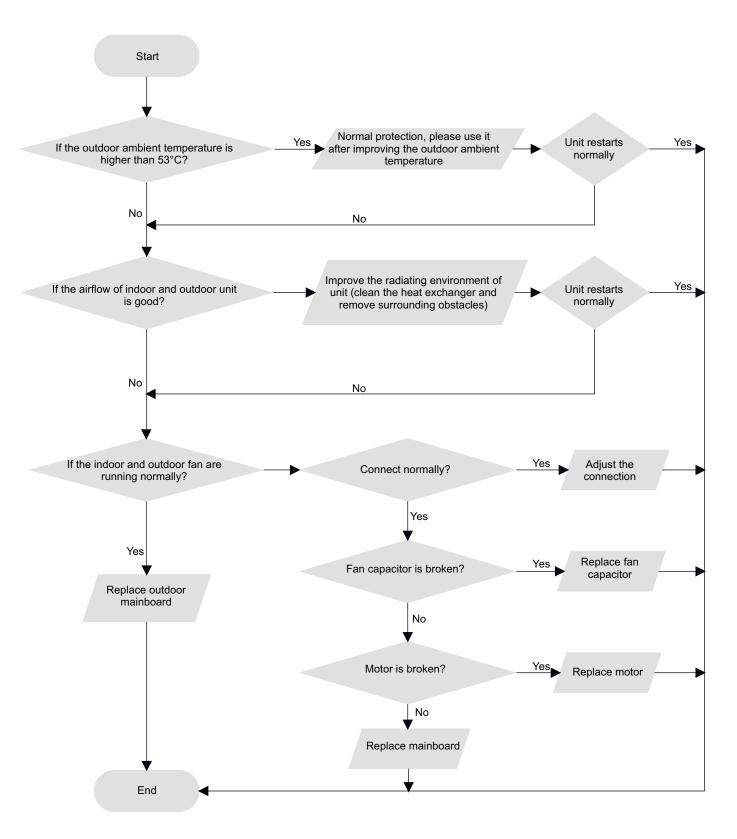
Main detection points:

- Instant energization afte de-energization while the capacitordischarges slowly?
- The zero-cross detectioncircuit of the mainboard is defined abnormal?

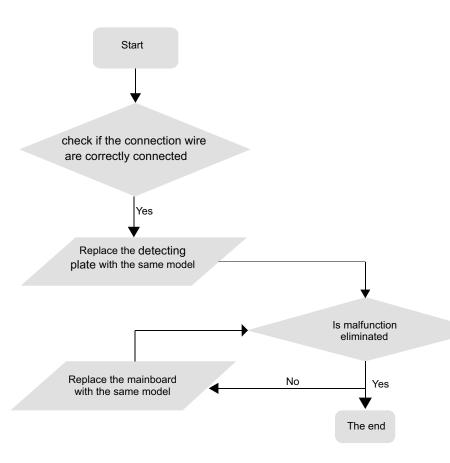
Malfunction diagnosis process:



5. High Temperature and Overload Protection (AP1 below means control board of outdoor unit) E8



6. Malfunction of detecting plate(WIFI) JF



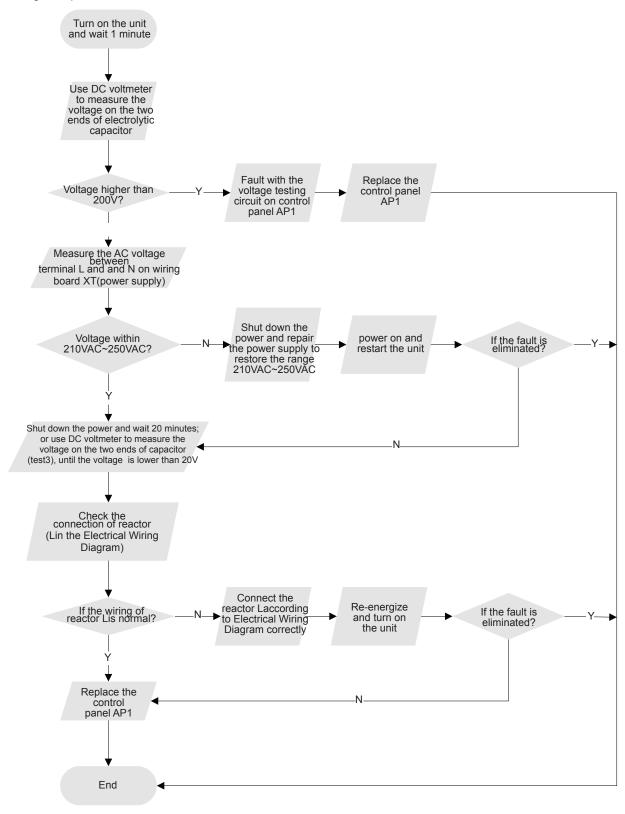
Outdoor unit:

1.Capacity charging malfunction (outdoor unit malfunction) (AP1 below is control board of outdoor unit)

Main detection point:

- Detect if the voltage of L and N terminal of wiring board is between 210AC-240AC by alternating voltage meter;
- Is reactor (L) well connected? Is connection wire loosened or pull-out? Is reactor (L) damaged?

Malfunction diagnosis process:

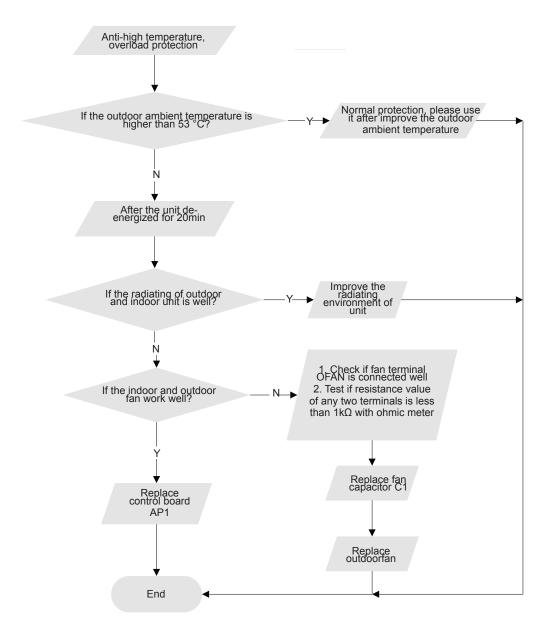


2.Diagnosis for anti-high temperature, overload protection (AP1 below is control board of outdoor unit)

Main detection point:

- If the outdoor ambient temperature is in normal range;
- If the indoor and outdoor fan is running normal;
- If the radiating environment of indoor and outdoor unit is well.

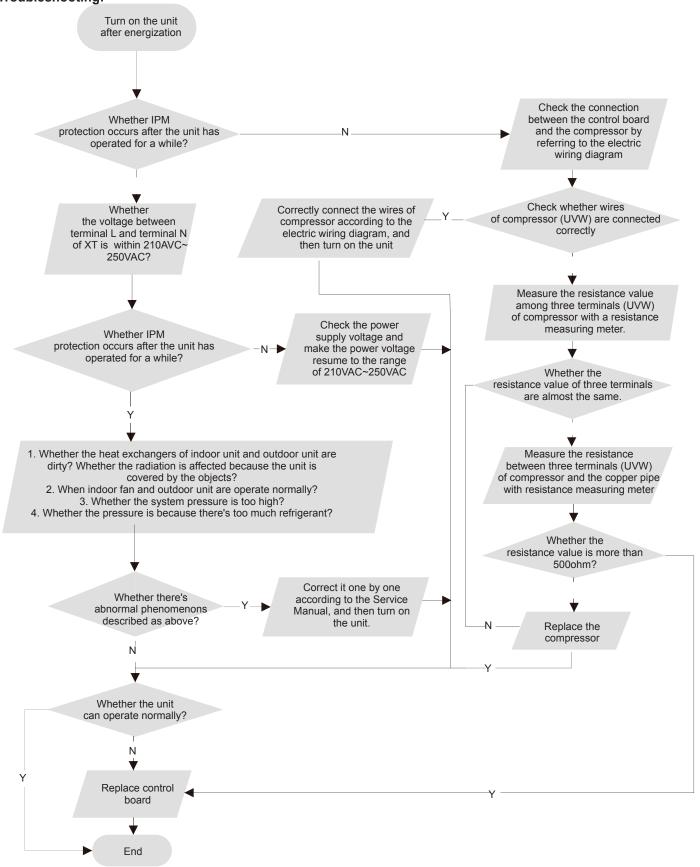
Malfunction diagnosis process:



3.IPM protection, phase current overcurrent (the control board as below indicates the control board of outdoor unit) H5/P5

Mainly detect:

- (1) Compressor COMP terminal (2) voltage of power supply (3) compressor
- (4) Refrigerant-charging volume (5) air outlet and air inlet of outdoor/indoor unit Troubleshooting:

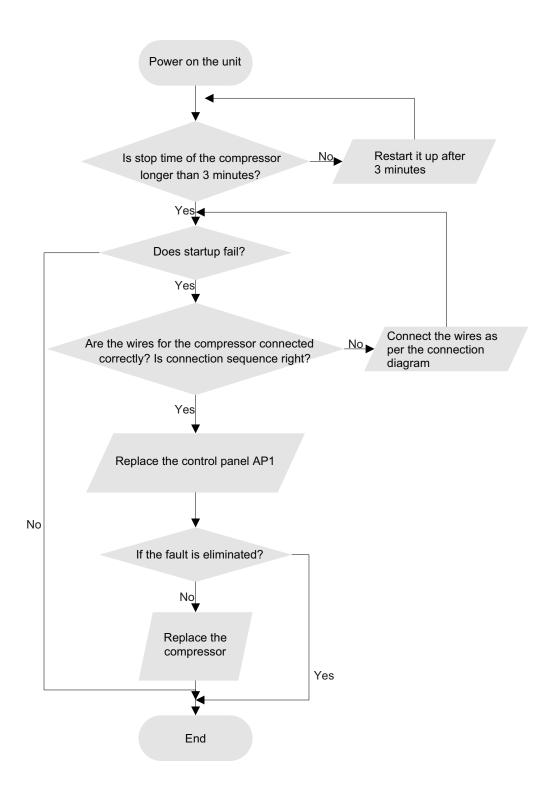


4. Start-up failure (following AP1 for outdoor unit control board)

Mainly detect:

- •Whether the compressor wiring is connected correct?
- •Is compressor broken?
- •Is time for compressor stopping enough?

Fault diagnosis process:

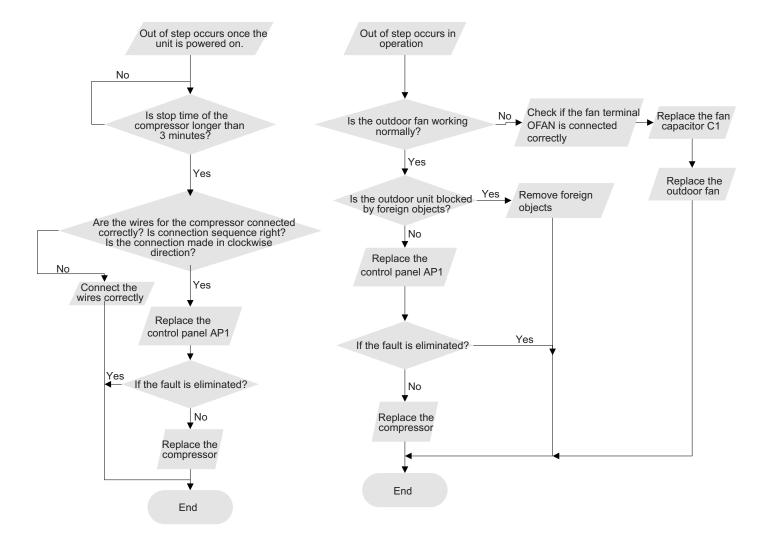


5. Out of step diagnosis for the compressor (AP1 hereinafter refers to the control board of the outdoor unit)

Mainly detect:

- •Is the system pressure too high?
- •Is the input voltage too low?

Fault diagnosis process:

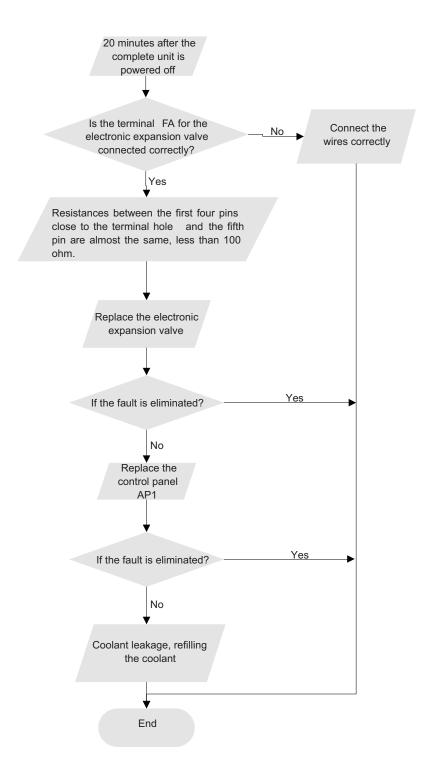


6. Overload and air exhaust malfunction diagnosis (following AP1 for outdoor unit control board)

Mainly detect:

- •Is the PMV connected well or not? Is PMV damaged?
- •Is refrigerant leaked?

Fault diagnosis process:



7. Communication malfunction: (following AP1 for outdoor unit control board)

Mainly detect:

- •Is there any damage for the indoor unit mainboard communication circuit? Is communication circuit damaged?
- •Detect the indoor and outdoor units connection wire and indoor and outdoor units inside wiring is connect well or not, if is there any damage?

Fault diagnosis process:

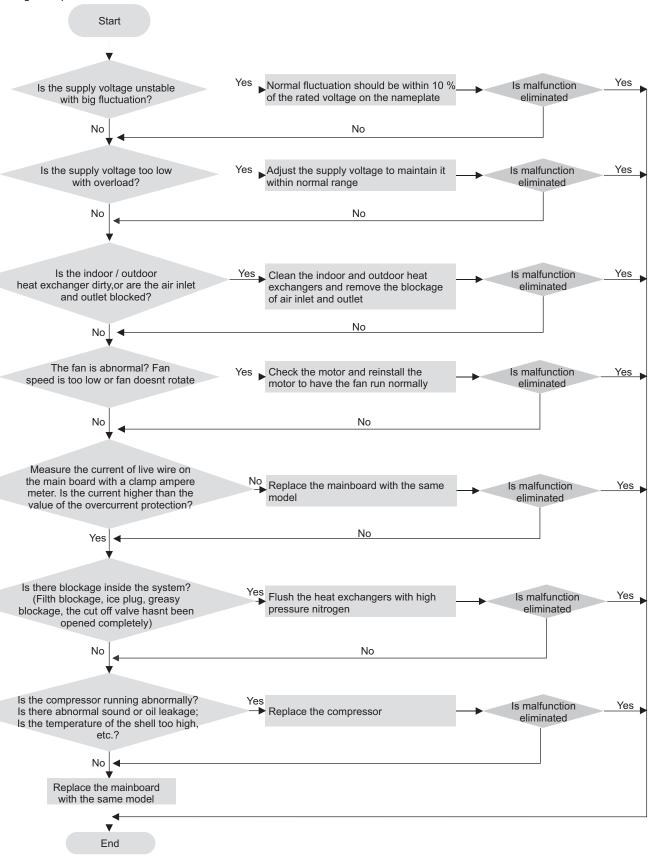


8. Malfunction of Overcurrent Protection

Main detection points:

- Is the supply voltage unstable with big fluctuation?
- Is the supply voltage too low with overload?
- Hardware trouble?

Malfunction diagnosis process:



9.3 Troubleshooting for Normal Malfunction

1. Air Conditioner Can't be Started Up

Possible Causes	Discriminating Method (Air conditioner Status)	Troubleshooting
No power supply, or poor connection for power plug	After energization, operation indicator isnt bright and the buzzer cant give out sound	Confirm whether its due to power failure. If yes, wait for power recovery. If not, check power supply circuit and make sure the power plug is connected well.
Wrong wire connection between indoor unit and outdoor unit, or poor connection for wiring terminals	Under normal power supply circumstances, operation indicator isnt bright after energization	Check the circuit according to circuit diagram and connect wires correctly. Make sure all wiring terminals are connected firmly
Electric leakage for air conditioner	After energization, room circuit breaker trips off at once	Make sure the air conditioner is grounded reliably Make sure wires of air conditioner is connected correctly Check the wiring inside air conditioner. Check whether the insulation layer of power cord is damaged; if yes, place the power cord.
Model selection for air switch is improper	After energization, air switch trips off	Select proper air switch
Malfunction of remote controller	After energization, operation indicator is bright, while no display on remote controller or buttons have no action.	Replace batteries for remote controller Repair or replace remote controller

2. Poor Cooling (Heating) for Air Conditioner

Possible Causes	Discriminating Method (Air conditioner Status)	Troubleshooting
Set temperature is improper	Observe the set temperature on remote controller	Adjust the set temperature
Rotation speed of the IDU fan motor is set too low	Small wind blow	Set the fan speed at high or medium
Filter of indoor unit is blocked	Check the filter to see its blocked	Clean the filter
Installation position for indoor unit and outdoor unit is improper	Check whether the installation postion is proper according to installation requirement for air conditioner	Adjust the installation position, and install the rainproof and sunproof for outdoor unit
Refrigerant is leaking	Discharged air temperature during cooling is higher than normal discharged wind temperature; Discharged air temperature during heating is lower than normal discharged wind temperature; Units pressure is much lower than regulated range	Find out the leakage causes and deal with it. Add refrigerant.
Malfunction of 4-way valve	Blow cold wind during heating	Replace the 4-way valve
Malfunction of capillary	Discharged air temperature during cooling is higher than normal discharged wind temperature; Discharged air temperature during heating is lower than normal discharged wind temperature; Unitt pressure is much lower than regulated range. If refrigerant isnt leaking, part of capillary is blocked	Replace the capillary
Flow volume of valve is insufficient	The pressure of valves is much lower than that stated in the specification	Open the valve completely
Malfunction of horizontal louver	Horizontal louver cant swing	Refer to point 3 of maintenance method for details
Malfunction of the IDU fan motor	The IDU fan motor cant operate	Refer to troubleshooting for H6 for maintenance method in details
Malfunction of the ODU fan motor	The ODU fan motor cant operate	Refer to point 4 of maintenance method for details
Malfunction of compressor	Compressor cant operate	Refer to point 5 of maintenance method for details

3. Horizontal Louver Can't Swing

Possible Causes	Discriminating Method (Air conditioner Status)	Troubleshooting
Wrong wire connection, or poor connection	Check the wiring status according to circuit diagram	Connect wires according to wiring diagram to make sure all wiring terminals are connected firmly
Stepping motor is damaged		Repair or replace stepping motor
Main board is damaged	Others are all normal, while horizontal louver can operate	tReplace the main board with the same model

4. ODU Fan Motor Can't Operate

Possible causes	Discriminating method (air conditioner status)	Troubleshooting
Wrong wire connection, or poor connection	diagram	Connect wires according to wiring diagram to make sure all wiring terminals are connected firmly
Power voltage is a little low or high	Use universal meter to measure the power supply voltage. The voltage is a little high or low	Suggest to equip with voltage regulator
Motor of outdoor unit is damaged		Change compressor oil and refrigerant. If no better, replace the compressor with a new one

5. Compressor Can't Operate

Possible causes	Discriminating method (air conditioner status)	Troubleshooting
Wrong wire connection, or poor connection		Connect wires according to wiring diagram to make sure all wiring terminals are connected firmly
Power voltage is a little low or high	Use universal meter to measure the power supply voltage. The voltage is a little high or low	Suggest to equip with voltage regulator
Coil of compressor is burnt out	Use universal meter to measure the resistance between compressor terminals and its 0	Repair or replace compressor
Cylinder of compressor is blocked	Compressor cant operate	Repair or replace compressor

6. Air Conditioner is Leaking

Possible causes	Discriminating method (air conditioner status)	Troubleshooting
Drain pipe is blocked	Water leaking from indoor unit	Eliminate the foreign objects inside the drain pipe
Drain pipe is broken	Water leaking from drain pipe	Replace drain pipe
Wrapping is not tight	Water leaking from the pipe connection place of indoor unit	Wrap it again and bundle it tightly

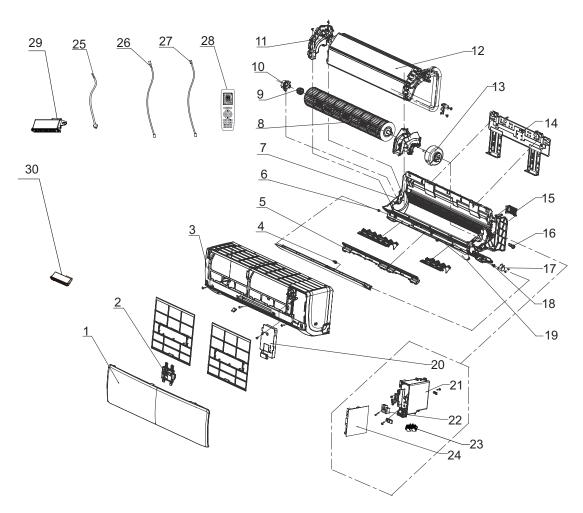
7. Abnormal Sound and Vibration

Possible causes	Discriminating method (air conditioner status)	Troubleshooting
When turn on or turn off the unit, the panel and other parts will expand and theres abnormal sound	Theres the sound of "PAPA"	Normal phenomenon. Abnormal sound will disappear after a few minutes.
When turn on or turn off the unit, theres abnormal sound due to flow of refrigerant inside air conditioner	Water-running sound can be heard	Normal phenomenon. Abnormal sound will disappear after a few minutes.
Foreign objects inside the indoor unit or therere parts touching together inside the indoor unit	Theres abnormal sound fro indoor unit	Remove foreign objects. Adjust all parts position of indoor unit, tighten screws and stick damping plaster between connected parts
Foreign objects inside the outdoor unit or therere parts touching together inside the outdoor unit	Theres abnormal sound fro outdoor unit	Remove foreign objects. Adjust all parts position of outdoor unit, tighten screws and stick damping plaster between connected parts
Short circuit inside the magnetic coil	During heating, the way valve has abnormal electromagnetic sound	Replace magnetic coil
Abnormal shake of compressor	Outdoor unit gives out abnormal sound	Adjust the support foot mat of compressor, tighten the bolts
Abnormal sound inside the compressor	Abnormal sound inside the compressor	If add too much refrigerant during maintenance, please reduce refrigerant properly. Replace compressor for other circumstances.

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10.1 Indoor Unit

09/12K

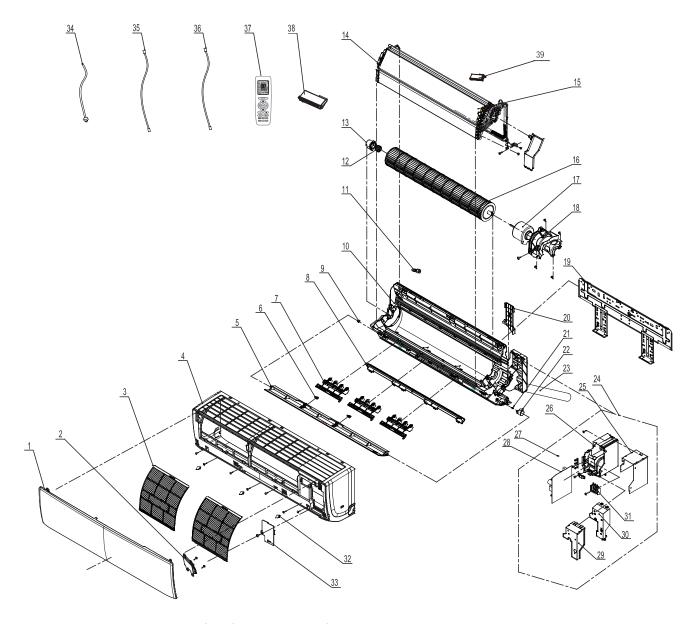


The component picture is only for reference; please refer to the actual product.

NO.	Description
1	Front Panel
2	Display Board
3	Front Case
4	Axile Bush
5	Helicoid Tongue
6	Left Axile Bush
7	Rear Case assy
8	Cross Flow Fan
9	O-Gasket sub-assy of Bearing
10	Ring of Bearing
11	Evaporator Support
12	Evaporator Assy
13	Fan Motor
14	Wall Mounting Frame Sub-assy
15	Connecting pipe clamp
16	Rubber Plug (Water Tray)
17	Stepping Motor
18	Crank
19	Drainage Hose
20	Electric Box Cover2
21	Electric Box Assy
22	Terminal Board
23	Jumper
24	Main Board
25	Power Cord
26	Connecting Cable
27	Connecting Cable
28	Remote Controller
29	Cold Plasma Generator
30	Detecting plate(WIFI)

Some models may not contain some parts, please refer to the actual product.

18K

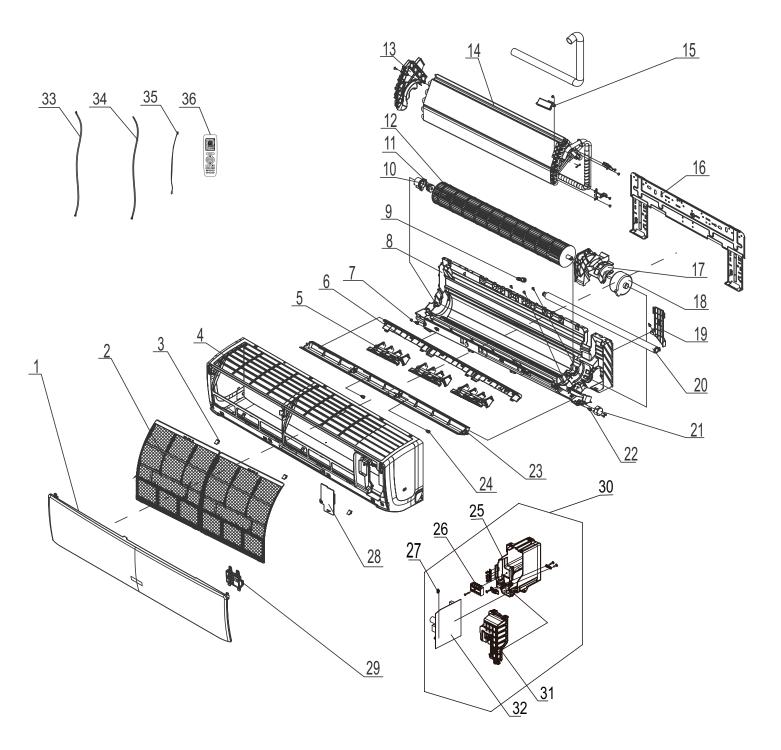


The component picture is only for reference; please refer to the actual product.

NO.	Description
1	Front Panel
2	Display Board
3	Filter Sub-Assy
4	Front Case
5	Guide Louver
6	Axile Bush
7	Air Louver
8	Helicoid Tongue
9	Left Axile Bush
10	Rear Case assy
11	Rubber Plug (Water Tray)
12	O-Gasket of Cross Fan Bearing
13	Ring of Bearing
14	Evaporator Support
15	Evaporator Assy
16	Cross Flow Fan
17	Fan Motor
18	Motor Press Plate
19	Wall Mounting Frame
20	Connecting pipe clamp
21	Crank
22	Stepping Motor
23	Drainage Hose
24	Electric Box Assy
25	Lower Shield of Electric Box
26	Electric Box
27	Jumper
28	Main Board
29	Shield Cover of Electric Box
30	Electric Box Cover
31	Terminal Board
32	Screw Cover
33	Electric Box Cover2
34	Power Cord
35	Connecting Cable
36	Connecting Cable
37	Remote Controller
38	Detecting plate(WIFI)
39	Cold Plasma Generator

Some models may not contain some parts, please refer to the actual product.

24K



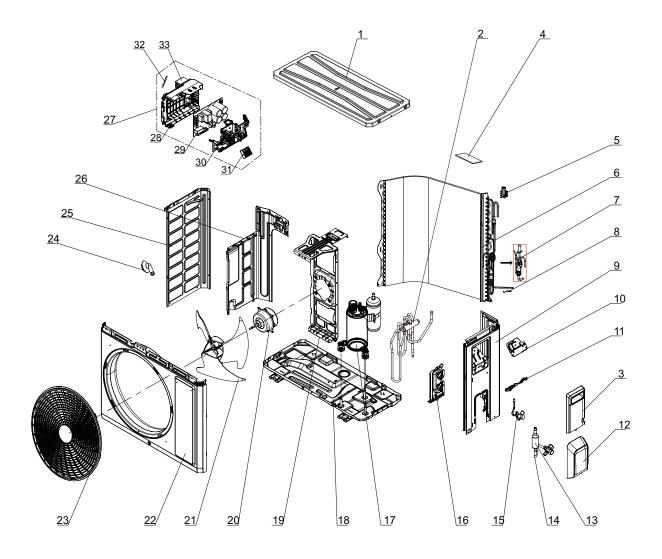
The component picture is only for reference; please refer to the actual product.

NO.	Description
1	Front Panel
2	Filter Sub-Assy
3	Screw Cover
4	Front Case
5	Air Louver(Manual)
6	Helicoid Tongue
7	Left Axile Bush
8	Rear Case assy
9	Rubber Plug (Water Tray)
10	Ring of Bearing
11	O-Gasket sub-assy of Bearing
12	Cross Flow Fan
13	Evaporator Support
14	Evaporator Assy
15	Cold Plasma Generator
16	Wall Mounting Frame
17	Motor Press Plate
18	Fan Motor
19	Connecting pipe clamp
20	Drainage Hose
21	Stepping Motor
22	Crank
23	Guide Louver
24	Axile Bush
25	Electric Box
26	Terminal Board
27	Jumper
28	Electric Box Cover 2
29	Display Board
30	Electric Box Assy
31	Electric Box Cover
32	Main Board
33	Connecting Cable
34	Connecting Cable
35	Temperature Sensor
36	Remote Controller

Some models may not contain some parts, please refer to the actual product.

10.2 Outdoor Unit

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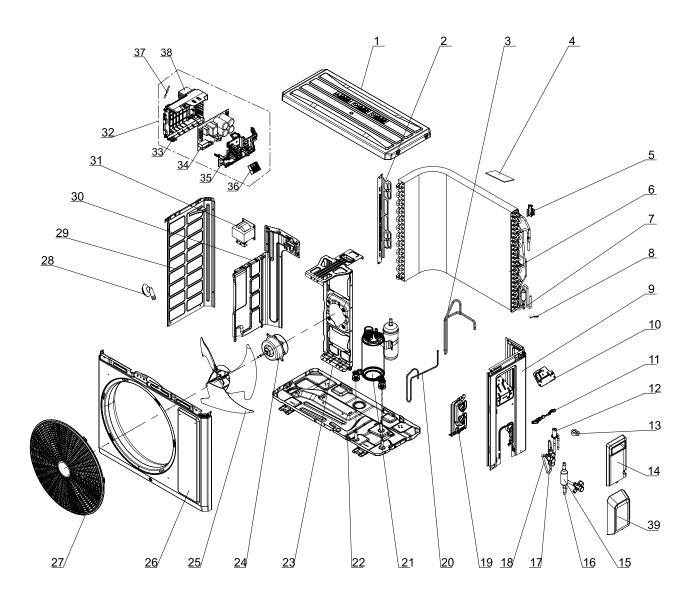
The component is only for rererence; please refer to the actual product

NO.	Description
1	Coping
2	4-Way Valve Assy
3	Handle (Right)
4	Sponge(Condenser)
5	Temperature Sensor Support
6	Condenser Assy
7	Electric Expansion Valve Sub-Assy
8	Sensor Insert
9	Right Side Plate
10	Earthing Plate Sub-Assy
11	Wire Clamp
12	Valve Cover
13	Silencer
14	Cut off Valve Sub-Assy
15	Strainer
16	Valve Support
17	Compressor and Fittings
18	Chassis Sub-assy
19	Motor Support
20	Fan Motor
21	Axial Flow Fan
22	Cabinet
23	Front Grill
24	Drainage Joint(ODU)
25	Left Side Plate
26	Clapboard
27	Electric Box Assy
28	Electric Box
29	Main Board
30	Electric Box Cover
31	Terminal Board
32	Temperature Sensor
33	Raidator

Some models may not contain some parts, please refer to the actual product.

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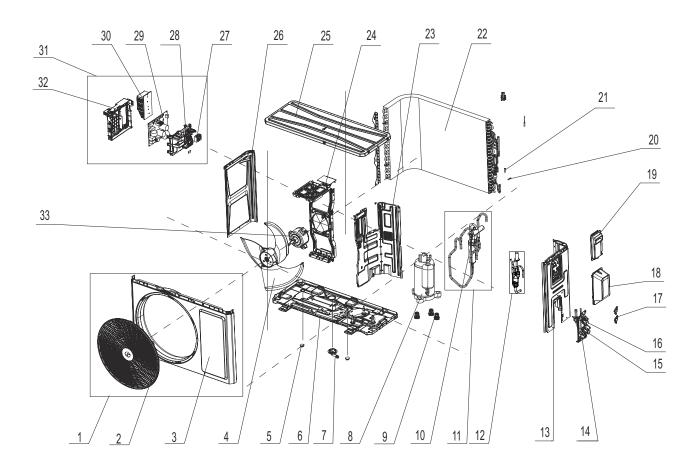


The component is only for rererence; please refer to the actual product

NO.	Description
1	Coping
2	Supporting Board(Condenser)
3	Inhalation Tube
4	Sponge(Condenser)
5	Temperature Sensor Support
6	Condenser Assy
7	Temp Sensor Sleeving
8	Sensor Insert
9	Right Side Plate
10	Earthing Plate Sub-assy
11	Wire Clamp
12	Electric Expansion Valve Sub-Assy
13	Electric Expand Valve Fitting
14	Handle
15	Silencer
16	Cut-off valve 3/8(N)
17	Strainer (fork shape)
18	Cut-off valve 1/4(N)
19	Valve Support
20	Discharge Tube
21	Compressor and Fittings
22	Chassis Sub-assy
23	Motor Support
24	Brushless DC Motor
25	Axial Flow Fan
26	Cabinet
27	Front Grill
28	Drainage Joint(ODU)
29	Left Side Plate
30	Clapboard
31	Reactor
32	Electric Box Assy
33	Electric Box
34	Main Board
35	Electric Box Cover
36 37	Terminal Board
38	Temperature Sensor Radiator
39	Valve Cover

Some models may not contain some parts, please refer to the actual product.

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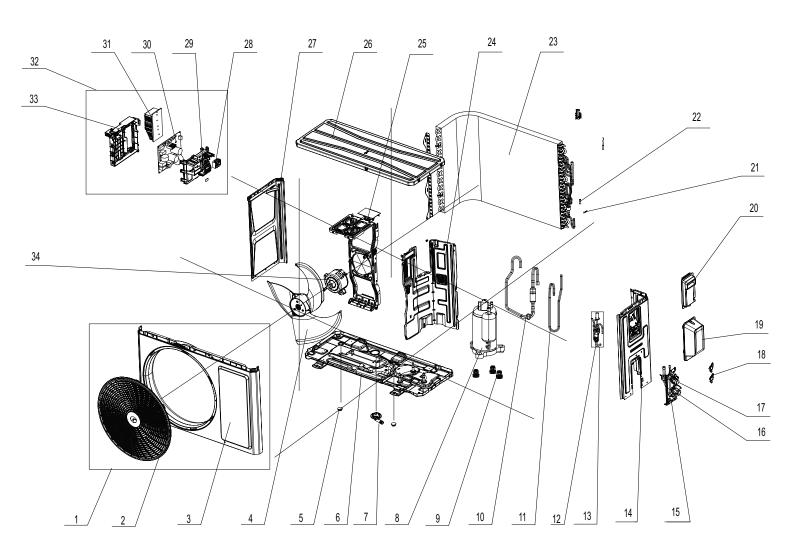


The component is only for rererence; please refer to the actual product

NO.	Description
1	Front Panel Assy
2	Front grill
3	Front Panel
4	Axial Flow Fan
5	Drainage hole Cap
6	Chassis Sub-assy
7	Drainage Joint
8	Compressor and Fittings
9	Compressor Gasket
10	4-Way Valve
11	4-Way Valve Assy
12	Electric Expansion Valve Sub-Assy
13	Right Side Plate Assy
14	Valve Support
15	Cut-off valve 1/2(N)
16	Cut-off valve 1/4(N)
17	Valve Support Block
18	Valve Cover
19	handle
20	Sensor Insert
21	Temp Sensor Sleeving
22	Condenser Assy
23	Clapboard Sub-Assy
24	Motor Support Sub
25	Top Cover Sub-Assy
26	Left Side Plate
27	Terminal Board
28	Electric Box Cover
29	Main Board
30	Radiator
31	Electric Box Assy
32	Electric Box
33	Brushless DC Motor

Some models may not contain some parts, please refer to the actual product.

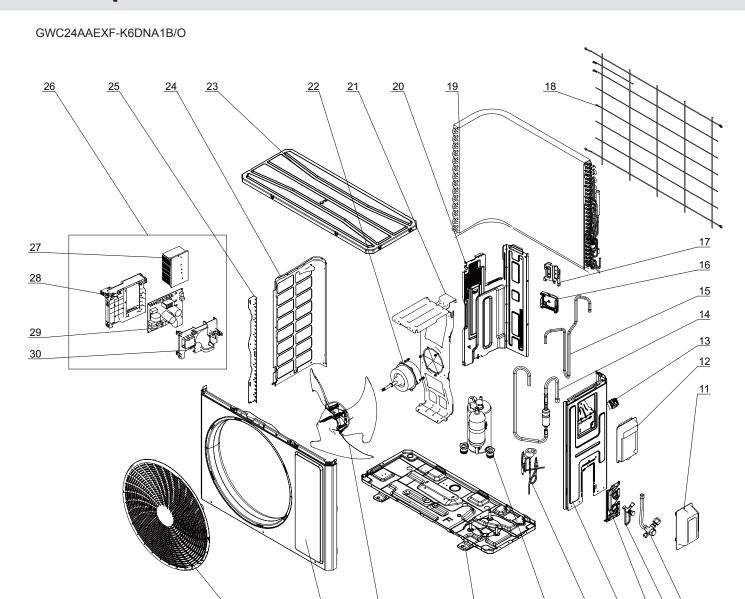
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The component is only for rererence; please refer to the actual product

NO.	Description
1	Front Panel Assy
2	Front grill
3	Front Panel
4	Axial Flow Fan
5	Drainage hole Cap
6	Chassis Sub-assy
7	Drainage Joint
8	Compressor and Fittings
9	Compressor Gasket
10	Inhalation Tube Sub-assy
11	Discharge Tube 1
12	Strainer (fork shape)
13	Electric Expansion Valve Sub-Assy
14	Right Side Plate Assy
15	Valve Support
16	Cut-off valve 5/8(N)
17	Cut-off valve 1/4(N)
18	Valve Support Block
19	Valve Cover
20	Handle (Right)
21	Sensor Insert
22	Temp Sensor Sleeving
23	Condenser Assy
24	Clapboard Sub-Assy
25	Motor Support Sub
26	Top Cover Sub-Assy
27	Left Side Plate
28	Terminal Board
29	Electric Box Cover
30	Main Board
31	Radiator
32	Electric Box Assy
33	Electric Box
34	Brushless DC Motor

Some models may not contain some parts, please refer to the actual product.



The component is only for rererence; please refer to the actual product

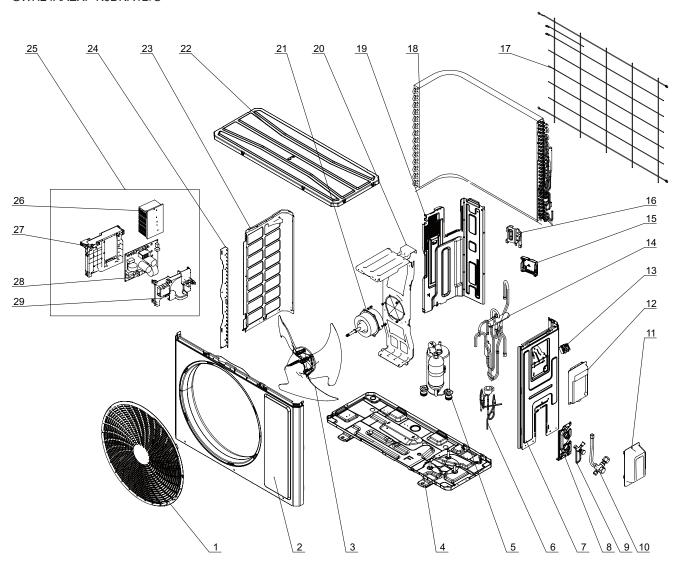
NO.	Description
1	Grill
2	Front Panel
3	Axial Flow Fan
4	Chassis Sub-assy
5	Compressor and Fittings
6	Electronic Expansion Valve
7	Right Side Plate
8	Valve Support
9	Cut off Valve
10	Cut off Valve

NO.	Description
11	Valve Cover
12	Handle
13	Terminal Board
14	Inhalation Tube Sub-assy
15	Discharge Tube Sub-assy
16	Mounting Plate
17	Mounting rack
18	Rear Grill
19	Condenser Assy
20	Clapboard Assy

NO.	Description
21	Motor Support
22	Motor
23	Top Cover Assy
24	Left Side Plate
25	Condenser Left Border Plate
26	Electric Box Assy
27	Radiator
28	Electric Box
29	Main Board
30	Electric Box Cover

Some models may not contain some parts, please refer to the actual product.

GWH24AAEXF-K6DNA1B/O



The component is only for rererence; please refer to the actual product

NO.	Description
1	Grill
2	Front Panel
3	Axial Flow Fan
4	Chassis Sub-assy
5	Compressor and Fittings
6	Electronic Expansion Valve
7	Right Side Plate
8	Valve Support
9	Cut off Valve
10	Cut off Valve
11	Valve Cover
12	Handle
13	Terminal Board
14	4-Way Valve Assy
15	Mounting Plate

NO.	Description
16	Mounting rack
17	Rear Grill
18	Condenser Assy
19	Clapboard Assy
20	Motor Support
21	Motor
22	Top Cover Assy
23	Left Side Plate
24	Condenser Left Border Plate
25	Electric Box Assy
26	Radiator
27	Electric Box
28	Main Board
29	Electric Box Cover

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Some models may not contain some parts, please refer to the actual product.